Create eService Company Account
Welcome to Inspection & Laboratory e-Services

Login to e-Services:
via SingPass:

via Account:

User Name: [Input Field]
Password: [Input Field]
Format: NSxxxxxxx (e.g. NSabc1234)

Sign In
Forget Password?
New account? Click here

Maintain Company Account:

User Name: [Input Field]
Password: [Input Field]

Sign In
Forget Password?
New account? Click here

Need help? Click here
<table>
<thead>
<tr>
<th><strong>Company Account Application</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Company Type</strong></td>
<td>Singapore Local Company ✔️</td>
</tr>
<tr>
<td><strong>Company Ref Type</strong></td>
<td>UEN NUMBER ❌</td>
</tr>
<tr>
<td><strong>Company Ref No</strong></td>
<td>197700754G ❌</td>
</tr>
<tr>
<td><strong>Company Name</strong></td>
<td>The Exporters Pte Ltd ❌</td>
</tr>
<tr>
<td><strong>Address Type</strong></td>
<td>Local ❌</td>
</tr>
<tr>
<td><strong>Address</strong></td>
<td>Postal Code ❌</td>
</tr>
<tr>
<td></td>
<td>Block-ハウス/Lot No ❌</td>
</tr>
<tr>
<td></td>
<td>Street Name ❌</td>
</tr>
<tr>
<td></td>
<td>Level &amp; Unit No ❌</td>
</tr>
<tr>
<td></td>
<td>Building Name ❌</td>
</tr>
<tr>
<td></td>
<td>Country ❌</td>
</tr>
<tr>
<td><strong>Salutation/Title</strong></td>
<td>Mr ❌</td>
</tr>
<tr>
<td><strong>Contact Name</strong></td>
<td>Lee Bun Dong ❌</td>
</tr>
<tr>
<td><strong>Contact Number</strong></td>
<td>Telephone ❌</td>
</tr>
<tr>
<td><strong>Email Address</strong></td>
<td><a href="mailto:bundonglee@exporters.com">bundonglee@exporters.com</a> ❌</td>
</tr>
<tr>
<td><strong>Reason for Application</strong></td>
<td>Your Company ID and Password will be emailed to you upon approval. Please verify your email address. ❌</td>
</tr>
<tr>
<td><strong>Send Documents for Registration</strong></td>
<td>Fax ❌</td>
</tr>
<tr>
<td><strong>Document Attachment</strong></td>
<td>(This is only applicable for Softcopy) ❌</td>
</tr>
<tr>
<td><strong>Document Description</strong></td>
<td>Note: Only one attachment is allowed. Please zip multiple files together; the size of the attachment is limited to 1 MB. ❌</td>
</tr>
</tbody>
</table>
Please read the below instructions before proceed:
1. Select one (most frequently used) service for first time registration.
2. Inspection Appointment Booking is only applicable for licensed importer.

AVA Service required: *

Daily/Monthly Statistic Submission
- Abattoir - Slaughter/Temperature of Pig Carcasses, and Poultry - Daily Admission/Condemnation Upload
- Monthly Production of Establishment
- Monthly Captive Birds Breeding Record
- Pets' Microchip Submission by Vet Centers
- Dragon Fish Tagging Report

Inspection Appointment Booking
- Import Inspection of Fresh Fruits & Vegetables
- Import Inspection of Meat & Fish
- Import Inspection of Plants
- Import Inspection of Processed Food
- Import/Export inspection of Dragon Fish
- Dragon Fish Harvest Inspection

Laboratory Test & Health Certificate Application
- Testing of Animal Pathogens & Veterinary Biologics
- Plant Health Diagnosis Services
- Food Testing and Export Health Certification (Veterinary Health Certificate for Meat, Fish & Dairy Products)
Company Account Application

Thank you ... An email, with the user name, password and other administrative information, will be sent to your designated email address, upon approval of your account application.

<table>
<thead>
<tr>
<th>Application No</th>
<th>612121921-034211</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Ref No</td>
<td>197700754G</td>
</tr>
<tr>
<td>Company Name</td>
<td>The Exporters Pte Ltd</td>
</tr>
</tbody>
</table>
Create Non-SingPass Account
(only for non-SingPass Holders)
Welcome to Inspection & Laboratory e-Services

Login to e-Services:
via SingPass:

via Account:
User Name: 
Password: 
Format: NSxxxxxxx (e.g. NSabcd1234)

Sign In
Forget Password?
New account? Click here

Maintain Company Account:
User Name: 
Password: 
Sign In
Forget Password?
New account? Click here

Need help? Click here
Welcome to Inspection & Laboratory e-Services

Login to e-Services:
via SingPass:

via Account:
User Name:
Password:
Format: NSxxxxxxx
(e.g. NSABCD1234)

Sign In

Maintain Company Account:
User Name:
Password:

Sign In

Need help? Click here

Scheduled Maintenance
<table>
<thead>
<tr>
<th>Field</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company ID</td>
<td>G12121921-0342H</td>
</tr>
<tr>
<td>Password</td>
<td></td>
</tr>
<tr>
<td>Company Type</td>
<td>Singapore Local Company</td>
</tr>
<tr>
<td>Company Ref. Type</td>
<td>UEN NUMBER</td>
</tr>
<tr>
<td>Company Ref. No.</td>
<td>197700754G</td>
</tr>
<tr>
<td>Company Name</td>
<td>The Exporters Pte Ltd</td>
</tr>
<tr>
<td>Address Type</td>
<td>Local</td>
</tr>
<tr>
<td>Address Block/House/Lot No.</td>
<td>1</td>
</tr>
<tr>
<td>Street Name</td>
<td>MARITIME SQUARE</td>
</tr>
<tr>
<td>Level &amp; Unit No.</td>
<td></td>
</tr>
<tr>
<td>Building Name</td>
<td>HARBOURFRONT CENTRE</td>
</tr>
<tr>
<td>Country</td>
<td>SINGAPORE</td>
</tr>
<tr>
<td>Salutation/Title</td>
<td>Mr</td>
</tr>
<tr>
<td>Contact Name</td>
<td>Lee Bun Dong</td>
</tr>
<tr>
<td>Contact Number</td>
<td>62781818</td>
</tr>
<tr>
<td>Email Address</td>
<td><a href="mailto:bundonglee@exporters.com">bundonglee@exporters.com</a></td>
</tr>
<tr>
<td>Premises Code</td>
<td></td>
</tr>
<tr>
<td>Premises Name</td>
<td></td>
</tr>
<tr>
<td>Authorised Users</td>
<td>SingPass User(s)</td>
</tr>
<tr>
<td>Authorised Users</td>
<td>Non SingPass User(s)</td>
</tr>
</tbody>
</table>

The following users will be able to enquire Inspection/lab results and make online payments on behalf of the company.

Add
Remove

Save
Reset
Change Company Account Password

Company ID: G12121921-0342H
Current Password: ********
New Password: ********
Re-enter New Password: ********

Submit  Back

This site is best viewed using IE 7.0 or higher with 1024 x 768 screen resolution.
Where to apply for an e-Service Company Account

- Go to www.ava.gov.sg
- Apply for an e-Service Company Account
- Add authorised users to the account
Maintain Company Account

Company ID: G09091511-0094H
Password: Change Password

Company Type: Singapore Local Company
Company Ref. Type: UEN NUMBER
Company Ref. No.: 197700754G
Company Name: The Exporters Pte Ltd
Address Type: Local
Address:
Postal Code: 758280
Block/House/Lot No.: 1
Street Name: MARITIME SQUARE
Level & Unit No.: 
Building Name: HARBOURFRONT CENTRE
Country: SINGAPORE

Salutation/Title: Mdm
Contact Name: MAY SNG
Contact Number:
Telephone: 
Extension: 
Hand Phone: 
Fax: 

Email Address: may@exporters.com

Premises Code: SGSP9500013
Premises Name: HENG GUAN POULTRY INDUSTRIES PTE LTD

Authorised Users:
The following users will be able to enquire inspection/lab results and make online payments on behalf of the company.

SingPass User(s):
- s5
  - View Result: 
  - Add

Non SingPass User(s):
- instestac90
  - View Result: 
  - Add

<table>
<thead>
<tr>
<th>Authorised SingPass User(s)</th>
<th>Able to view Inspection Result</th>
<th>Authorised Non SingPass User(s)</th>
<th>Able to view Inspection Result</th>
</tr>
</thead>
<tbody>
<tr>
<td>S1111111D</td>
<td>X</td>
<td>NSTESTER</td>
<td>X</td>
</tr>
</tbody>
</table>
Login Using SingPass Account
Welcome to Inspection & Laboratory e-Services

Login to e-Services:
via SingPass:

via Account:

User Name: [Input field]
Password: [Input field]
Format: NSxxxxxxxx
(e.g. NSabcd1234)

Sign In

Sign In
Forget Password?
New account? Click here

Maintain Company Account:

User Name: [Input field]
Password: [Input field]

Sign In
Forget Password?
New account? Click here

Need help? Click here
Welcome to SingPass Authentication Service

SingPass ID: S0 (Enter your Identification Number)
e.g. 51234567G, 01234567G

SingPass: [YourSingPass](3-24 characters, CASE SENSITIVE)

Tick here to change your SingPass

Submit  Cancel

By clicking on the Submit button, you agree to be bound by the terms specified in the Terms of Use and Important Notes below.

For tips on Online Security, Click here.

Do not have a SingPass? Apply here.

Forgot your Password? Reset here.

Important Notes

a. You understand that SingPass is intended to help you authenticate yourself on the Internet. As there are inherent security risks on the Internet, you must carefully consider the degree to which you choose to rely on your SingPass.

b. You will maintain secure possession of your SingPass. If you know or suspect that the security of your SingPass has been compromised, you must stop using SingPass and notify the SingPass operator immediately.

c. The Government of Singapore ("Government") does not warrant or endorse any goods, services, information, accuracy or the privacy practice associated with any non-public sector websites ("Private Website") even though the Private Website may require the use of SingPass.

d. You will not hold the Government liable for any damage or loss of any kind caused as a result (direct or indirect) of the use of any Private Website, including but not limited to any damage or loss suffered as a result of reliance on the contents contained in or available from the Private Website.

If you encounter any problems with this page, please contact CrimsonLogic SingPass Helpdesk at 68877377 or via email. You may also give us your comments by using this feedback form.

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<table>
<thead>
<tr>
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<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>NRIC ID</td>
<td>S</td>
</tr>
<tr>
<td>Salutation</td>
<td>Mr</td>
</tr>
<tr>
<td>Name</td>
<td>Alex Lee</td>
</tr>
<tr>
<td>Address</td>
<td>POSTAL CODE: 099253 Block/House/Lot No.: 1</td>
</tr>
<tr>
<td>Street Name</td>
<td>MARITIME SQUARE</td>
</tr>
<tr>
<td>Level &amp; Unit No.</td>
<td>10 33</td>
</tr>
<tr>
<td>Building Name</td>
<td>HARBOURFRONT CENTRE</td>
</tr>
<tr>
<td>Country</td>
<td>SINGAPORE</td>
</tr>
<tr>
<td>Contact Number</td>
<td>Telephone: 61234567 Hand Phone: Fax:</td>
</tr>
<tr>
<td>Email Address</td>
<td><a href="mailto:alexlee@exporters.com">alexlee@exporters.com</a></td>
</tr>
</tbody>
</table>

For Laboratory Services
- Preferred Method of Receiving Notification: Email
- Preferred Method of Receiving Report: Email
Welcome to Inspection & Laboratory e-Services

Miss Test SingPass ID 1
Login Using Non-SingPass Account
Welcome to Inspection & Laboratory e-Services

Login to e-Services:
via SingPass:

via Account:
User Name: [input]
Password: [input]

Maintain Company Account:
User Name: [input]
Password: [input]

Sign In

Format: NSxxxxxxx
(e.g. NSABCD1234)

Forget Password?
New account? Click here

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