

WHAT YOU NEED TO KNOW

BRINGING PET BIRDS



INTO SINGAPORE

SOME FACTS.....

- * Personal pet birds are imported for personal keeping or breeding and not for commercial purposes (eg. sale or breeding for sale).
- * The Convention on International Trade in Endangered Species of Wild Fauna and Flora (**CITES**) is an international agreement to ensure that trade ceases to threaten wildlife with extinction. Singapore became a signatory to CITES in 1986 and regulates trade in endangered species through a system of permits.
- * Some birds such as parrots (eg. macaws, cockatoos, amazons), are protected under the CITES, which means that the import of the birds into Singapore would require CITES permits.
- * All parrots (*Psittaciformes spp.*), with the exception of 4 species, are protected under the CITES. The 4 non-CITES parrot species are the Peach-Faced lovebird (*Agapornis roseicollis*), Budgerigar (*Melopsittacus undulatus*), Cockatiel (*Nymphicus hollandicus*) and Ring-necked parakeet (*Psittacula krameri*).
- * Certain parrots are listed as highly endangered species under **CITES Appendix I**. This listing means that commercial import/export/re-export of the bird is not allowed unless the bird is bred in captivity in operations or farms that are registered with the CITES or used for non-commercial purposes.

STEPS TO IMPORT BIRDS

(1) Check if the bird is from a **bird-flu** affected country on AVA website



(2) Check if the bird can meet AVA's **import health requirements** on AVA website



(3) For CITES-listed birds, apply for the following documents before import:

- **CITES export/re-export permit** from exporting/re-exporting country
- **CITES import permit** from AVA using a copy of the foreign CITES export/re-export permit as supporting document.



(4) Apply for a **AVA import permit** within 30 days of import



(5) Contact AVA checkpoint, Changi Animal and Plant Quarantine (**CAPQ**), 5 days before arrival (via air) for inspection



(6) Present **original** AVA import permit, CITES export/re-export permit and CITES import permit (for CITES-listed birds), health certificate and laboratory reports to AVA officers at CAPQ during inspection of birds

MORE INFORMATION.....

(Step 1) Bird-flu status of exporting/re-exporting country

- ☐ Check whether the country where you are importing the bird from is a bird-flu affected country on AVA website: <http://www.ava.gov.sg/AnimalsPetSector/ImportExportTransOfAnimalRelatedPrd/PetsPersonal/>.
- ☐ Import of birds from bird-flu affected countries is not allowed due to disease concerns.

(Step 2) AVA's import veterinary conditions

- ☐ Check if the bird can meet AVA's import health requirements on AVA website: [Veterinary Conditions for the Importation of Pet Animals - Birds \(Other than Domestic birds\)](#).
- ☐ The AVA's veterinary conditions include requirements such as pre-export isolation, laboratory tests, health certification, quarantine and inspection by AVA.

(Step 3) Foreign CITES export/re-export permit and AVA CITES import permit (for CITES-listed birds)

CITES species?	<input type="checkbox"/> Check if your bird is a CITES-protected species by entering the species name (scientific name) of the bird in the CITES species database: http://www.speciesplus.net/ . If the species is listed, the details of the listing will appear in the search result.
Obtain CITES export/re-export permit	<input type="checkbox"/> Check contact details of the CITES authority of the exporting/re-exporting country on the CITES website: http://www.cites.org/cms/index.php/component/cp/?country=LA for application and issuance of a CITES export/re-export permit. <input type="checkbox"/> Check with the exporting/re-exporting country on their requirements before you import your bird.
Apply for CITES import permit from AVA	<input type="checkbox"/> Apply online via AVA website: http://www.ava.gov.sg/Services/AVAeServices/CITES_Import_Export_reExport_Permit.htm and attach a softcopy of the foreign CITES export/re-export permit in your application, at least one week before arrival of your bird. <input type="checkbox"/> Do not ship out the bird if you have not obtained all the necessary import documents from AVA to avoid delay in import clearance of

	your bird.
Type of service	Normal <i>*Express service is not applicable for CITES import permit applications.</i>
Duration of processing & issuance	<input type="checkbox"/> Generally within 2 working days from submission of complete application and supporting document. Approval of the application may take longer than 2 working days if verification of the foreign CITES export/re-export permit is necessary. <input type="checkbox"/> Any incomplete or incorrect submission may delay the processing time or may render your application to be rejected.
CITES Permit fee	S\$60 (Each CITES permit costs S\$12 per species subject to a minimum of S\$60)
Status of application	<input type="checkbox"/> Check online under Enquire on my application's status now.
Payment	<input type="checkbox"/> Online payment via internet banking or credit card under Pay for my New Certificate now.
Printing/ Collection of CITES permit	<input type="checkbox"/> You may print the permit on your own if you have a compatible watermark printer. For a list of compatible printers and printing guide, please refer to ' Public User Guide for Watermark Printing ' and ' Print Troubleshooting Guide ' on AVA website: http://www.ava.gov.sg/Services/AVAAeServices/ . <input type="checkbox"/> If you do not have a compatible watermark printer, please visit our office or appoint someone to collect the permit by quoting your name and application number on your behalf, at the AVA HQ: Quarantine & Inspection Group Agri-Food & Veterinary Authority (AVA) 5 Maxwell Road, #02-03, Tower Block, MND Complex, Singapore 069110 <u>Operating Hours:</u> Mon-Thu: 8.30am – 6.00pm Fri: 8.30am – 5.30pm Lunch hour: 1.00pm – 2.00pm Closed on Saturdays, Sundays and Public Holidays
Permit validity	3 months, subject to extension of another 3 months <u>before</u> permit expires (you need to bring the original CITES import permit to AVA HQ for extension)
Usage of permit	Each CITES import permit can only be used once for one consignment

(Step 4) AVA import permit

Apply for AVA import permit from AVA	<input type="checkbox"/> Apply online via AVA website: http://www.ava.gov.sg/Services/AVAeServices/Permit_Import_Export_Transship_Animals_Birds_Eggs_Biologics.htm . Please note that the AVA Import Permit is valid for 30 days. <input type="checkbox"/> A maximum of 5 pet birds can be imported per owner. If you wish to import more than 5 birds, please write in to us via email (see contact details below). <input type="checkbox"/> Quote the application number for the CITES import permit (for CITES-listed birds) under 'Remarks' field in your online application. <input type="checkbox"/> For CITES-listed birds, you may apply for the CITES import permit and AVA import permit at the same time. The AVA import permit will only be processed after the CITES import permit is approved.	
Type of service	Normal	Express
Duration of processing & issuance	Issuance within 2 working days from receipt of complete documents	Issuance within 1 working day from receipt of complete documents
Permit fee	S\$50	S\$100
Status of application	<input type="checkbox"/> Check online under Enquire on my Application's Status now.	
Payment	<input type="checkbox"/> Online payment via internet banking or credit card under Pay for my New Licence now.	
Printing/ Collection of permit	<input type="checkbox"/> Print the permit on your own by clicking Download/Print my Licence now if you have a printer. <input type="checkbox"/> Or you can opt to collect the printed permit (during your online application) from our office at AVA HQ: Quarantine & Inspection Group Agri-Food & Veterinary Authority (AVA) 5 Maxwell Road, #02-03, Tower Block, MND Complex, Singapore 069110 <u>Operating Hours:</u> Mon-Thu: 8.30am – 6.00pm Fri: 8.30am – 5.30pm Lunch hour: 1.00pm – 2.00pm	
Permit validity	30 days	

(Step 5) Changi Animal and Plant Quarantine (CAPQ)

- ☐ Contact AVA CAPQ 5 days before arrival of bird to notify them of the planned date of arrival.

Changi Animal and Plant Quarantine Station
Agri-Food & Veterinary Authority

Gate C7, Airport Cargo Road
Changi Airfreight Centre
Changi Animal & Plant Quarantine
Singapore 918104
Tel: 65457523

Operating hours:

Mon - Sat	: 8.00am - 1.00pm
	2.00pm - 10.30pm
Sun and Public Holidays	: Closed

Click [here](#) for direction to CAPQ

- ☐ Check with your airlines if there is any a restriction or additional requirements for transporting pet birds.

(Step 6) Clearance

- ☐ Present the **original** AVA import permit, CITES export/re-export permit and CITES import permits (for CITES-listed birds), health certificate, and laboratory reports to CAPQ officers when your pet bird arrives in Singapore.
- ☐ Surrender the original foreign CITES export/re-export permit and health certificate to CAPQ.
- ☐ CAPQ officers will inspect the birds and endorse on the original CITES import permit and AVA import permit.
- ☐ Copies of the endorsed CITES import permit and AVA import permit will be kept by you.
- ☐ For more information on clearing your pets upon arrival in Singapore, please refer to our website: <http://www.ava.gov.sg/NR/rdonlyres/67D6343A-72E3-4083-9440-995C6C591B8A/27839/ClearingyourpetsupontheirarrivalinSingapore1.pdf>.

You may wish to know

- ❖ Certain species of cockatoo, macaw and amazon are highly endangered and protected under the **CITES Appendix I**. Check the listing of your bird on the CITES species database: <http://www.speciesplus.net/>.
- ❖ There are certain Appendix I bird species that are captive-bred by CITES-registered operations or farms for commercial purposes. The CITES register is available on CITES website: http://www.cites.org/eng/common/reg/e_cb.html. If you are importing the Appendix I bird from CITES-registered operation, please follow the above procedure (step 1 to 6).
- ❖ For import of Appendix I birds that are not produced from CITES-registered operations, you must seek **in-principle approval** from AVA first before you submit your import application. Please email your request to us (see contact details below).

Not sure? Need advice?

If you need clarifications or assistance on the import procedure, feel free to contact us:

Contact Number	Email
(65) 6325 7544	AVA_Import&Export_Animals@ava.gov.sg

AVA HQ	How to get there
Quarantine & Inspection Group Agri-Food & Veterinary Authority 5 Maxwell Road, #02-03, Tower Block, MND Complex, Singapore 069110 <u>Operating Hours:</u> Mon-Thu: 8.30am – 6.00pm Fri: 8.30am – 5.30pm Lunch hour: 1.00pm – 2.00pm	MND Complex is opposite the Red Dot Building and next to URA which is across Maxwell Food Market. MRT: Tanjong Pagar (5 mins away) Bus: 10, 70, 82, 97,100,130, 131, 167, 196 & 700 Taxi stand is located at 2 nd level of MND public carpark.