

Auditing Organisation Recognition (AOR) Programme

Funding Support for Exporters

Terms and Conditions

Eligibility Conditions

1. Only SFA-licensed exporters applying for Export Health Certificate (EHC) under the health certificate type “export of food products” are eligible to apply for the funding support under the SFA’s Auditing Organisation Recognition (AOR) Programme. The list of recognised Auditing Organisations (AOs) can be found at <https://www.sfa.gov.sg/food-information/recognition-programmes/auditing-organisation-recognition-programme>.
2. Each SFA licence is eligible to apply for only one claim per qualifying period based on the classification of your establishment. The classification is based on the business trade description stated in your SFA licence. Any duplicate applications submitted will be rejected.
3. The SFA-licensed exporters must have at least one active appointed Qualified Person (QP) on the date which the export audit is conducted.

Funding Period

4. There will be two funding support periods with 100% funding during the first qualifying period, up to a maximum cap of \$2,800 inclusive of GST and 50% funding with a maximum cap of \$1,400 inclusive of GST for the second qualifying period.
5. The funding support is implemented in two phases and will be applicable to each category in the following qualifying period:

Phase 1: Establishments manufacturing meat and fish products

- i. First funding period: 1 September 2024 to 31 August 2025 (100% funding with a maximum cap of \$2,800 inclusive of GST)
- ii. Second funding period: 1 September 2025 to 31 August 2026 (50% funding with a maximum cap of \$1,400 inclusive of GST)

Phase 2: Establishments manufacturing processed food products

- i. First funding period: 1 July 2025 to 30 June 2026 (100% funding with a maximum cap of \$2,800 inclusive of GST)
- ii. Second funding period: 1 July 2026 to 30 June 2027 (50% funding with a maximum cap of \$1,400 inclusive of GST)

6. The qualifying period for the application of claim for each funding period will be based on the date of audit. The date stated on the invoice, date of audit and date of payment to the AO must be within the qualifying period and will determine the amount of claim to be disbursed (i.e. 100% or 50% funding).
7. The funding support will be discontinued from 1 September 2026 for establishments manufacturing meat and fish products and 1 July 2027 for establishments manufacturing processed food products. There will be no extension to the funding support.

Funding Disbursement

8. The funding support will be disbursed on a reimbursement basis subject to the deliverables achieved and the complete submission of valid claim documents such as invoice from AO, evidence of payment to AO and valid “passed” audit report from AO. Payout will be via Paynow (UEN) or Bank Transfer. The preferred mode of payment can be chosen during submission of claims.
9. Only the cost incurred for the annual export audit resulting in the issuance of a valid “passed” report by the AO is eligible for the claim. The cost incurred from a failed audit and thereafter the issue of a “failed” report by the AO will be rejected by SFA.
10. GST incurred is claimable based on the amount reflected on the invoice. A GST registered company should not submit any further claims to IRAS.
11. Upon completion of the audit, applicants must submit the scanned copy of the original claim documents, namely the invoice, evidence of payment to the AO and the valid “passed” audit report within 90 days from the date of audit. Any incomplete applications submitted (e.g. without a valid “passed” audit report or claim documents) will not be processed. The claim should be submitted via Form SG at <https://go.gov.sg/aorclaimform>. Please note that email submission will not be processed.

General Conditions

12. SFA shall have the sole discretion to determine the amount of funding support to be given in accordance with SFA’s prevailing rules, regulations and policies.
13. SFA may at any time, amend, vary or supplement these Terms and Conditions without prior notice. Such amendment, variation or supplement shall take effect from the date as may be stipulated by SFA.