

Lifting of suspension of Pu Tien Services Pte Ltd located at 2 Senoko South Road #01-01/03 Singapore 758096

The Singapore Food Agency (SFA) has lifted the suspension of Pu Tien Services Pte Ltd located at 2 Senoko South Road #01-01/03 Singapore 758096. As the licensee has implemented the required measures as stipulated by SFA, operations can be resumed.

2 The Ministry of Health and SFA received reports of gastroenteritis affecting a total of 169 persons who had consumed food supplied by two caterers, one of which is Pu Tien Services Pte Ltd, to ByteDance's office at One Raffles Quay. 17 were hospitalised and all have since been discharged. To protect consumers from further public health risks, the food business operations of both caterers were suspended by SFA since 31 July 2024.

Measures taken by Pu Tien Services Pte Ltd

3 During the suspension period, Pu Tien Services Pte Ltd has disposed all ready-to eat food, thawed food and perishable food items, and cleaned and sanitised their premises, including equipment and utensils, and disinfected food preparation surfaces, tables and floors. Food handlers have re-attended and passed the Food Safety Course Level 1, and the Food Hygiene Officers have re-attended and passed the WSQ Conduct Food & Beverage Hygiene Audit course.

Continuing surveillance and enforcement

4 Following the lifting of suspension, SFA will continue to place Pu Tien Services Pte Ltd under close surveillance to ensure that they adhere to food safety requirements.

5 SFA is considering the findings from the investigations into the outbreak of gastroenteritis and will not hesitate to take enforcement action if food operators are found to be in violation of the Environmental Public Health (Food Hygiene) Regulations. Offenders are liable on conviction to a fine not exceeding \$2,000 and, in the case of a continuing offence, to a further fine not exceeding \$100 for every day or part thereof during which the offence continues after conviction. Food safety is a joint responsibility, and SFA would like to remind food operators to observe good food and personal hygiene practices at all times.

Public advisory

6 In the interest of maintaining a high standard of food hygiene across all food establishments, we would also like to advise members of the public who come across poor hygiene practices in food establishments not to patronise such establishments but to report to SFA via the online feedback form (www.sfa.gov.sg/feedback) with details for our follow-up investigations.

7 To prevent the spread of disease and protect oneself from acquiring infections, individuals should practise good personal hygiene at all times. These include:

- Washing hands with soap and water before eating and after going to the toilet;
- Covering mouth and nose with a tissue when coughing or sneezing, and throwing the tissue away into a bin immediately; and
- Not sharing food/drinks, eating utensils, toothbrushes, or towels with others

Ministry of Health and Singapore Food Agency

10 August 2024