

**Cancellation of license issued to Sakura Buffet Pte Ltd due to food safety concerns –
Consumers advised not to buy from 12 web-based businesses linked to Sakura Buffet
Pte Ltd**

SFA has cancelled the license of Sakura Buffet Pte Ltd with effect from 10 May 2024 due to food safety concerns of its operations.

2 From late March 2024, SFA received several feedback on food safety concerns of home-delivery catered meals, which were provided by five web-based businesses. Some of these concerns included undercooked and mouldy food or presence of foreign matter in food such as hair and insects.

3 Upon investigation, SFA found that the food provided by these web-based businesses were all supplied by Sakura Buffet Pte Ltd, which was licensed by SFA to provide catering services. During our investigations, SFA also found 7 other web-based businesses linked to Sakura Buffet Pte Ltd. They are:

S/N	Name of web-based business
1	Yu Mummy Confinement Meals
2	Home Tingkat Catering
3	Happy Mamapapa Catering
4	Vegetarian Buffet
5	Angel Confinement Meals
6	After Surgery Food Delivery / Catering
7	Healthy Meals Catering
8	Keto Meals Catering
9	Grain Luscious
10	Royal Cuisine Group / The Garden Kitchen Pte Ltd
11	Nonya Buffet
12	Pregnancy Meals Catering

4 SFA conducted inspections at the licensed premises of Sakura Buffet Pte Ltd at Geylang Bahru from March to May 2024 and uncovered several food safety lapses. These include failure to keep its premises clean and false labelling the time-stamping of packed food. [The Food Safety Management System \(FSMS\)](#) required of catering businesses was also poorly implemented at the premises.

5 SFA had taken enforcement action against Sakura Buffet Pte Ltd on 4 separate occasions (from Nov 2023 to Apr 2024) for various food safety and hygiene lapses. In spite of this, the company was recalcitrant and failed to improve. To protect consumers against any further food safety violations, SFA has cancelled the licence issued to Sakura Buffet Pte Ltd. Sakura Buffet Pte Ltd is not allowed to operate at their licensed premises at Geylang Bahru. Further investigations into the cases reported to SFA are ongoing.

6 As a safety precaution, consumers are also advised not to place orders with the 12 web-based businesses linked to Sakura Buffet Pte Ltd. Affected customers may pursue the matter directly with the businesses or lodge a complaint with CASE or Small Claims Tribunals.

7 Licensees permitted to carry out food catering services must include their license number in all their marketing materials. Consumers are also advised to check that the food caterer has a valid SFA license before placing any orders.

8 Food safety is a joint responsibility. SFA would like to remind food operators to observe good food and personal hygiene practices at all times. SFA will not hesitate to take firm action against anyone found to be in violation of the Environmental Public Health Act. Members of the public who have concerns about food safety practices by food operators are encouraged to report them SFA via the online feedback form (www.sfa.gov.sg/feedback) with details for our follow-up investigations.

**Issued by SFA
11 May 2024**