

New Food Stall Licence Applications

A food stall refers to a stall set up in a canteen, coffee shop, eating house or food court. Meanwhile, a food shop refers to a shop operating in an independent unit such as a takeaway kiosk, snack counter, restaurant, etc.

*Note: Food stall licences <u>cannot be issued</u> to independent units such as a restaurant, takeaway kiosk, etc.

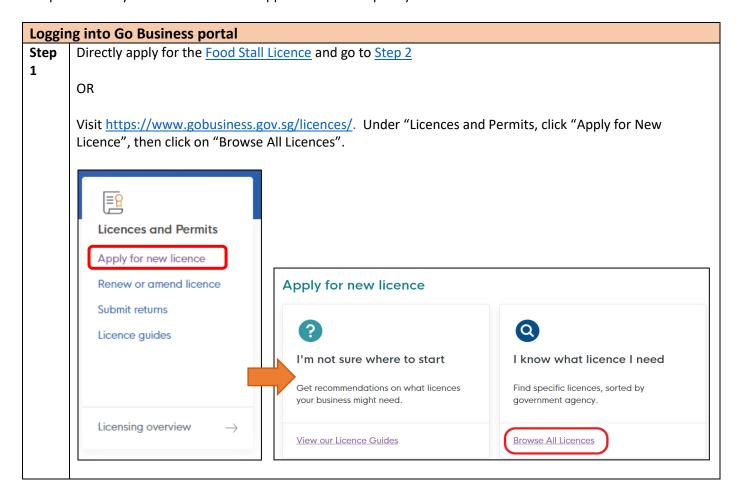
This licence can be applied for by individuals, societies registered with MHA or entities registered with ACRA. Potential licensees can apply on their own or appoint a filer to do so.

This application applies only for food stalls **not** located within one of the 107 NEA managed hawker centres.

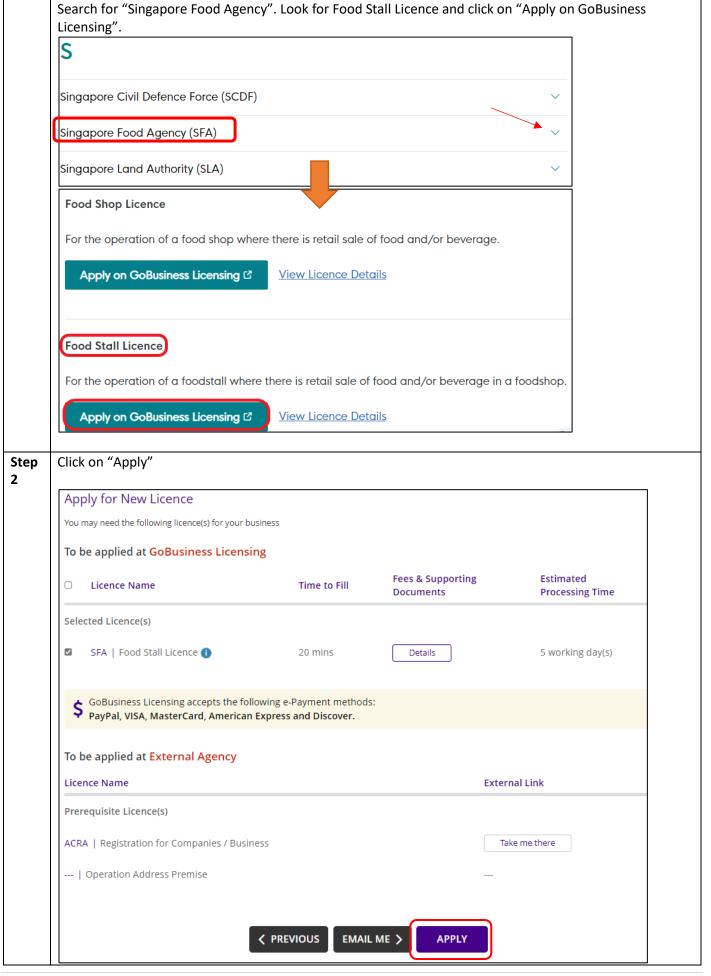
NEW: From 1 September 2022, licence applicants would need to submit the Certificate of Stamp Duty issued by Inland Revenue Authority of Singapore (IRAS), alongside the Tenancy Agreement or Letter of Consent, when uploading the supporting documents for the application.

If the main operator of your canteen, food court, and/or coffee shop / eating house is collecting the stamp duties and paying them on the stall holders' behalf as part of the tenancy management process, please request a copy of the Certificate of Stamp Duty from them.

However, if the main operator issues other types of agreements apart from leases / tenancies, please approach IRAS early to clarify whether these other agreements are subject to stamp duty. Append IRAS' clarifications within the licence application to SFA. SFA would not be able to accept other types of agreements that are not stamped by IRAS except those they have verified are not applicable for stamp duty.

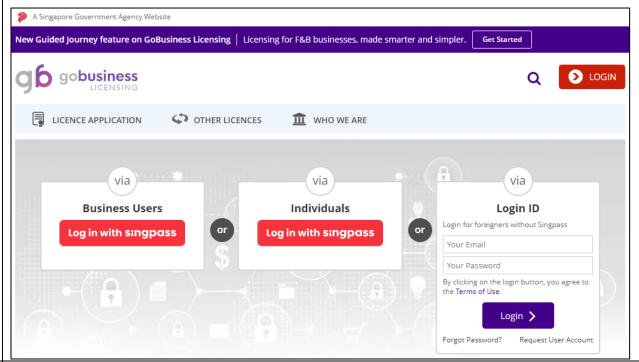








Step 3 You will be redirected to this page. Choose the suitable log in method depending on who the intended licensee is (Business Users or Individuals).



Step 4

Please have these documents ready. They will need to be uploaded in Step 4 UPLOAD Supporting Documents of the licence application process.

- 1. The layout plan of the canteen, coffee shop, eating house or food court highlighting the stall you are applying for. The plan must be drawn to scale in metric units.

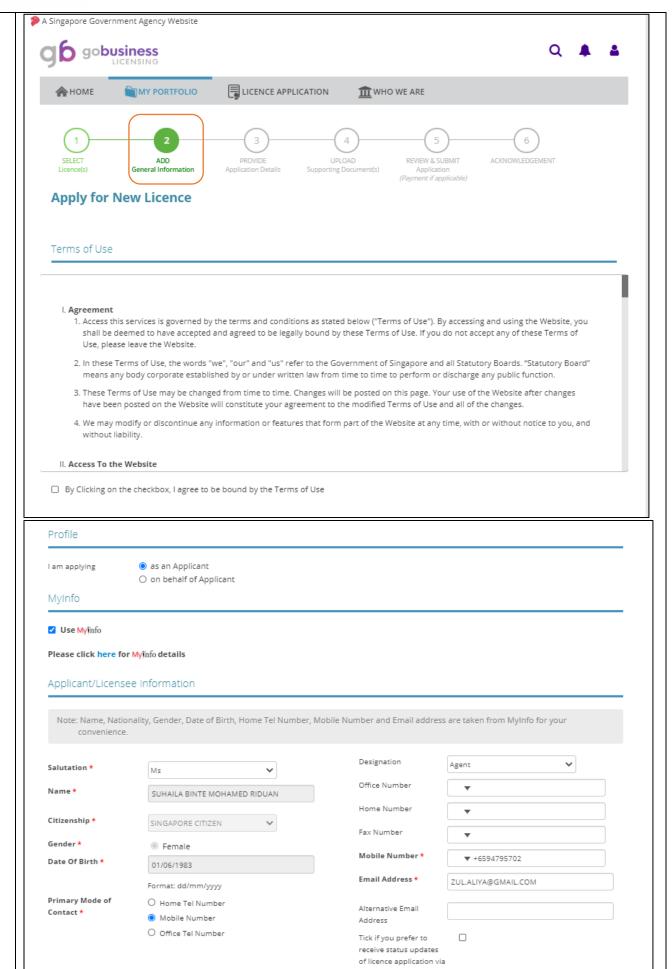
 (*Layout plan does not need to be uploaded in this application ONLY IF the stall is located within any of these 7 hawker centres managed by a Managing Agent).
- 2. The tenancy agreement with the premises owner that you are renting this particular stall for your food business.
- 3. The Certificate of Stamp Duty issued by Inland Revenue Authority of Singapore (IRAS).

Incomplete applications will be rejected.

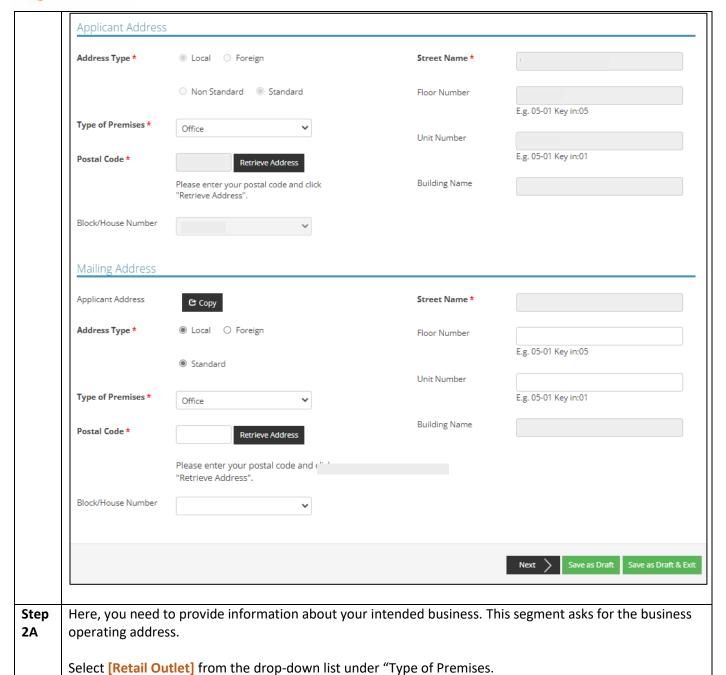
Licence Application

Step 1 You are brought to Step 2 ADD General Information of the licence application process. You will need to provide information about your company or yourself (depending on who is meant to be the licence holder). Details such licensee name, applicant address, and mailing address are required.

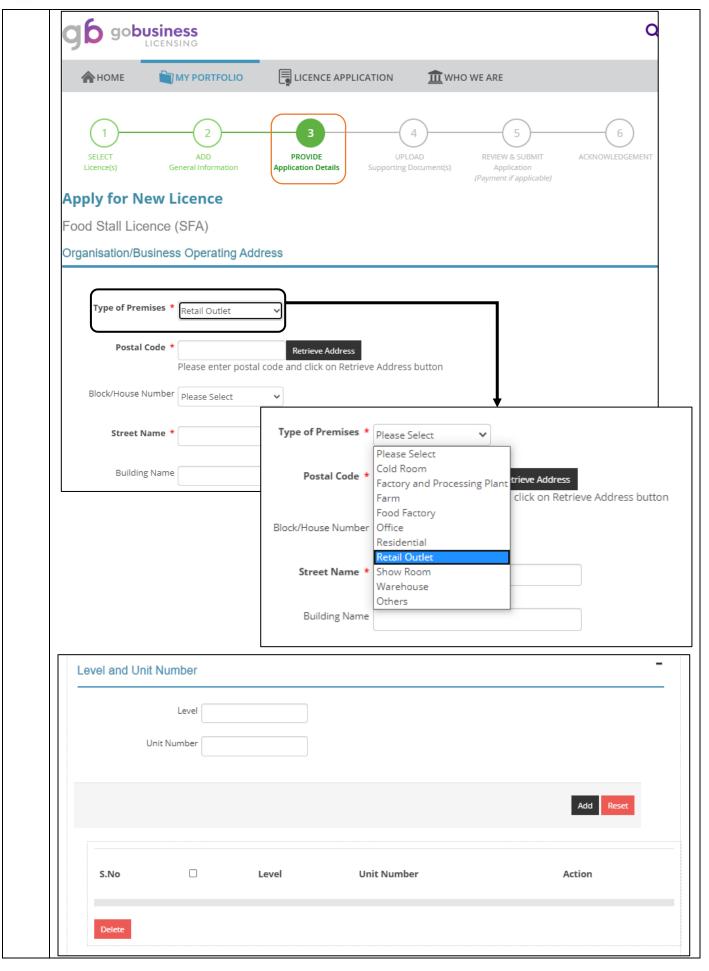








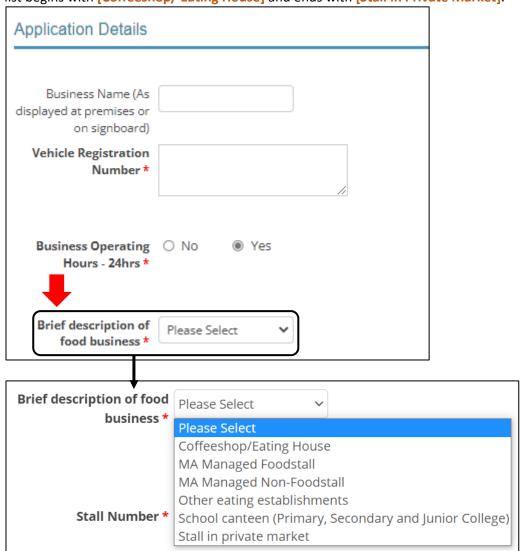






Step 2B Here, you would need to provide more specific information about your intended business such as Business Name, operating hours, etc.

First, select the most relevant option from the drop-down list under "Brief description food business". The list begins with [Coffeeshop/ Eating House] and ends with [Stall in Private Market].



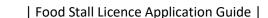
**Note that this section is dynamic. Different fields will appear depending on the food business that you are setting up. Please refer to Annex A for the different fields to be filled in based on the food business chosen.

Step 2C Provide information on your food hygiene personnel. Select the most relevant "Role" and "Course Type Attended". You can continually click "Add" if you have details of more than one personnel to submit. Details of the relevant personnel will be seen at the bottom of the page.

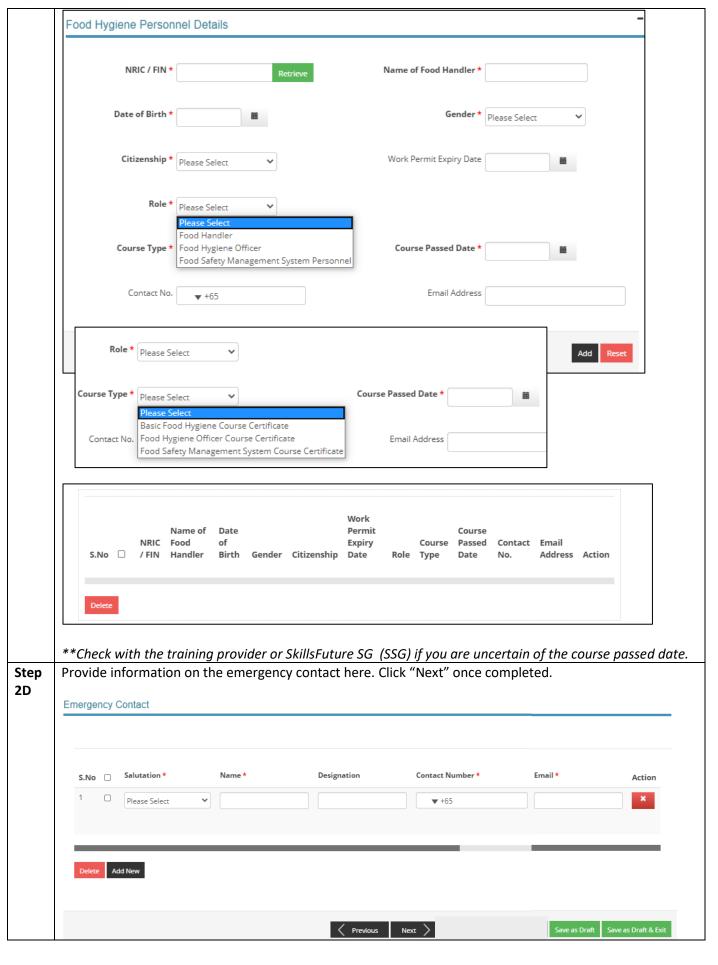
<u>At least one</u> food handler personnel details must be submitted where:

- [Role] = Food Handler
- [Course Type] = Basic Food Hygiene Course Certificate

The [Role] of "Food Hygiene Officer" and "Food Safety Management System Personnel" are not applicable for food stall licence applications.





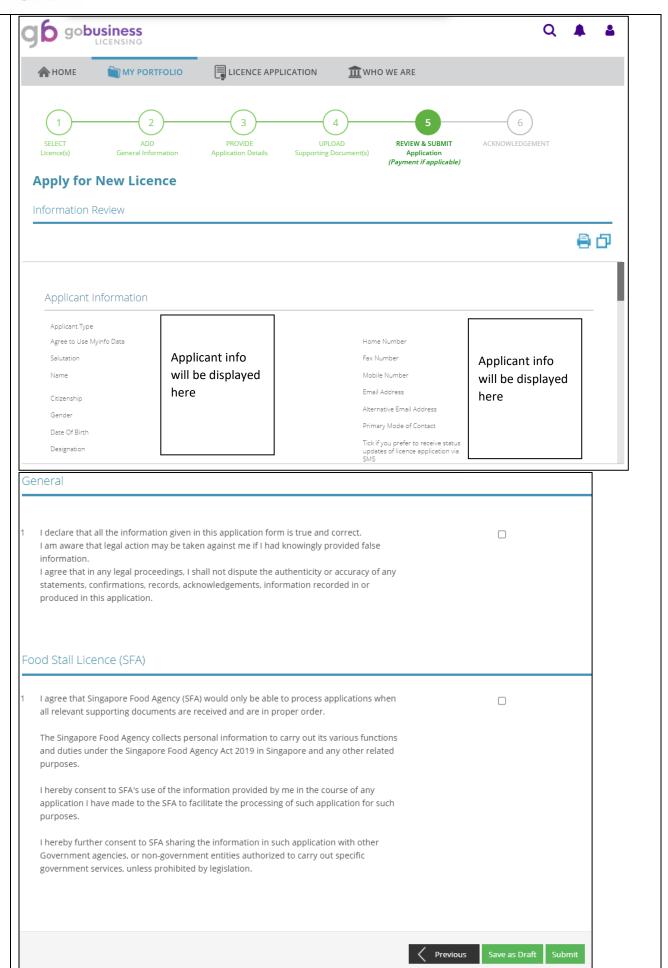




| Food Stall Licence Application Guide | Step Upload the layout plan drawn to scale in metric units, tenancy agreement & Certificate of Stamp Duty 3 issued by Inland Revenue Authority of Singapore (IRAS) here. Any other documents, if required, can be given when requested by SFA. gobusiness Q LICENCE APPLICATION ♠ HOME MY PORTFOLIO **MHO WE ARE** 3 6 UPLOAD SELECT PROVIDE Supporting Document(s) nent if applicable) **Apply for New Licence** Food Stall Licence (SFA) **Document Name** Type **Attachment** Action A copy of Applicant's NRIC A copy of applicant NRIC if application is submitted by a filer ONLINE Acceptable File Format: DOC.DOCX.GIF.IPG.PNG.PDF Acceptable File Size: maximum 2 MB Refers to layout plan of the entire Letter of authorization (if filer option is selected) coffeeshop, eating house or food Letter of authorization from applicant for the filer to act court premises, indicating clearly on behalf ONLINE where your stall is Acceptable File Format: DOC.DOCX.GIF.IPG.PNG.PDF Acceptable File Size: maximum 2 MB Layout plan Layout Plan (with the indication of the stall you are applying for) ONLINE Acceptable File Format: DOC,DOCX,GIF,JPG,PNG,PDF Acceptable File Size: maximum 5 MB Tenancy Agreement/ Letter of consent Tenancy Agreement/ Letter of consent ONLINE Acceptable File Format: DOC,DOCX,GIF,JPG,PNG,PDF Acceptable File Size: maximum 5 MB Others Others ONLINE Acceptable File Format: DOC, DOCX, GIF, IPG. PNG. PDF Acceptable File Size: maximum 5 MB Next >

Step After uploading the layout plan, tenancy agreement and certificate of stamp duty, review the entire application before submitting it.

You will receive an acknowledgement once successfully submitted.





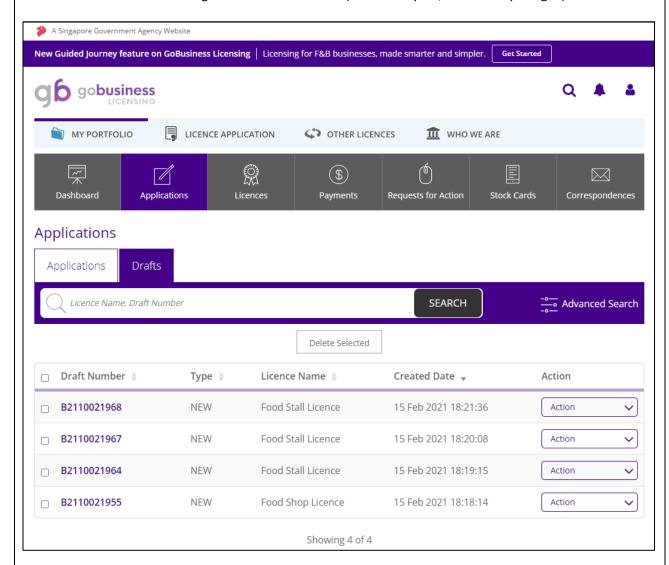
Confirmation that application was successfully submitted

Step Go back to "My Portfolio" and click on the "Applications" tab in between "Dashboard" and "Licences".

1

Successfully submitted applications can be viewed under the "Applications" tab next to the "Drafts" tab. These applications follow this naming format: CYY12345678 (where YY=year, followed by 8 digits).

Any previous applications that were saved as drafts and not submitted, can be viewed under "Drafts". These drafts follow this naming format: **B**YY12345678 (where YY=year, followed by 8 digits).



TO NOTE: Draft applications

Draft applications that are inactive for a month will be automatically withdrawn.

You will receive an email notification reminding you to act on your draft.

Sample email



Draft Notification: B2110074875 will be removed



on 24 Jun 2021 ∑ Inbox ×

noreply@crimsonlogic.com

Tue, Jun 15, 2:15 AM

🔪 to

Date: 15 Jun 2021

Dear Applicant name

Please be informed that the draft will be removed on 24 Jun 2021 if you do not make any changes or submit the draft application. Draft is saved during licence application and will be a valid application upon submission.

The draft details are as follows:

Draft Number : B2110074875

Agency Name : Singapore Food Agency Licence Name : Food Stall Licence

Application Type : NEW

· Creator name Creator Date Created : 25 May 2021

You may refer to our online Help on how to retrieve drafts.

Note: Please ignore this notification if you have submitted the required application. No further action is required.

For more details, please visit https://licence1.business.gov.sg/licence1/authentication/showLogin.action

If you have any enquiry, please email us at licences-helpdesk@crimsonlogic.com.sg. Alternatively, you may contact us at (+65) 6774 1430.

This is a system generated notification, please do not reply.

Notification of application approval and Licence Payment

Step You will be notified via email when the application has been approved.

1

Sample notification

GoBusiness Licensing - Application Approval Notification

Action Date: 01/07/2022 13:05:14

Action By:

To: Applicant's email ID

Dear Applicant's Name

We refer to your NEW application.

Please note that your licence has been approved. You may commence business immediately after making payment.



Application Number : C2110012345

Application Type : NEW

Applicant

Licence Name :

Agency : Singapore Food Agency

Application Status : Approved

For more details, please visit https://licence1.business.gov.sg/licence1/authentication/showLogin.action

If you have any enquiry, please email us at licences-helpdesk@crimsonlogic.com.sg. Alternatively, you may contact us at (+65) 6774 1430.

This is a system generated notification, please do not reply.

Step 2

You will receive a payment notification via email informing that you can pay for your licence.

With effect from 1 January 2022, SFA no longer issues hard copy licences and licensees who are holding a licence to operate food shop, food stall, hawker stall or supermarket from SFA are required to self-print their licence via GoBusiness Licensing (Self Service) portal.

If you require your licence urgently, please pay online via GoBusiness as payment via AXS kiosk, m-station and e-station is only available 2 to 3 days AFTER approval.

Sample notification

GoBusiness Licensing - Outstanding Payment Notification

Action Date: 01/07/2022 13:05:15

Action By:

To:: Applicant's email ID

Dear Applicant's name

We are writing to inform that you have an outstanding payment of 32.00 for your NEW application. Please make the payment by 29 Jul 2022, or else yo application will be expired/withdrawn automatically in system after 29 Jul 2022. You will not be able to make payment when your application is expired/and you will be required to make a new licence application.

Please disregard this notification if you have already made the outstanding payment or you have a GIRO arrangement with the Singapore Food Agence

Payment Advice:

Payment Advice Number : PA2120

Application Number : C21100

Application Type : NEW

Licence Name : Food Stall Licence

Licensee Name :



Payable Amount (S\$)

32.00

You may make payment via the following options:

List of available payment methods for SFA licences:

- · e-Payment via LicenceOne
- · GIRO (only applicable for Renew)
- · AXS*

*Please note that payment made via AXS will take 2-3 days to process. As such, you are advised to make payment one week before payment due date. Your application will lapse if payment is not received before payment due date.

For Payment (GIRO):

Note: If you have a GIRO arrangement with SFA for licence fee payment, the system will automatically process the payment via GIRO.

For Payment (Non-GIRO):

Note: Please proceed with payment promptly.

For information on how to make payment via LicenceOne, please refer to online guide https://licence1.business.gov.sg/licence1/authentication/showLogin.action/guidelines/web/help-internet/payment-management

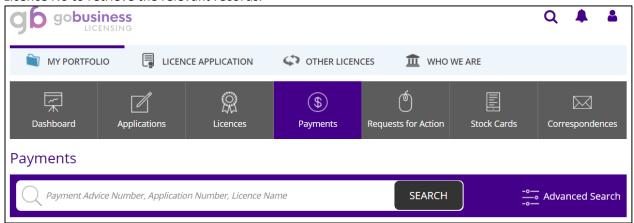
For AXS payment, please use GoBusiness Licensing/G2B application number to retrieve the record.



Step 3

Option 1: Payment via GoBusiness

Under "My Portfolio", go to the "Payments" tab and key in the Payment Advice No, Application No OR Licence No to retrieve the relevant records.



Option 2: Payment via AXS kiosk, m-AXS or e-AXS

As indicated in Step 2, you can only pay via AXS 2 to 3 days AFTER application approval.

AXS kiosks

• Select Services » Government » SFA » Certificates/Licences/Other Services

AXS e-station (website) or m-station (mobile app)

Select eServices » Government » SFA » Certificates/Licences/Other Services

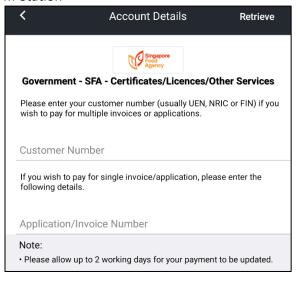
You will view either of these:

e-Station

eServices			
e-Services - SFA			
Please enter your details.			
Singapo Food Agency	•		
Please enter your customer number (usually UEN, NRIC or FIN) if you wish	h to pay for multiple invoices or applications.		
Customer Number :			
If you wish to pay for a single invoice/ application, please enter the following details:			
Application/Invoice Number :			
Note: Please allow up to 2 working days for your payment to be updated.			
	Back	Continue	



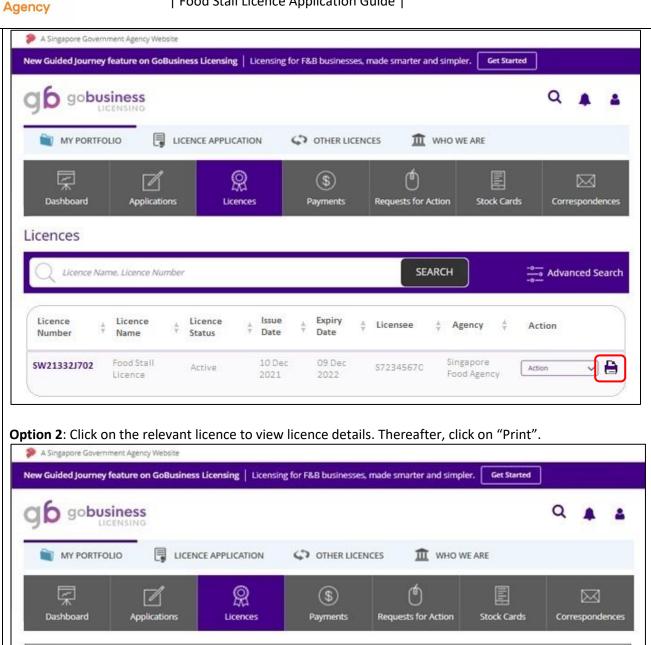
m-Station



Self-printing of licence

	Please follow these steps to self-print your licence.	
Step	Log in to GoBusiness as shown above	
1		
Step	At the dashboard, click on the "Licences" tab.	
2	Option 1: Select the relevant licence and click on the printer icon.	





Business Operating

Address

Expiry Date

Issue Date

RENEW

CANCEL

Agency

AMEND

Step A pop up will appear. Click on "Print" to proceed to print your licence.
3

VIEW LICENCE INFORMATION

5W21332J702

Food Stall Licence

57234567C

Active

Licence Details

Licence Number

Licence Name

BACK

Licensee

Status

31 SCIENCE PARK ROAD, #01-11

THE CRIMSON S(117611)

Singapore Food Agency

09 Dec 2022

10 Dec 2021

PRINT







Annex A – Application Details section (Different fields to be filled in depending on type of food business)

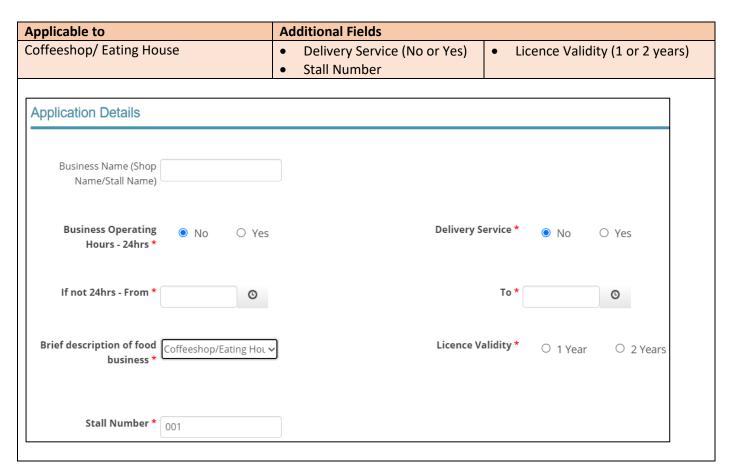
Full list of Food Businesses

1. Coffeeshop / Eating House	4. Other Eating Establishments
2. MA Managed Foodstall	5. School Canteen (Primary, Secondary and Junior
	<u>College)</u>
3. MA Managed Non-Foodstall	6. Stall in Private Market

Fields common to ALL Food Businesses

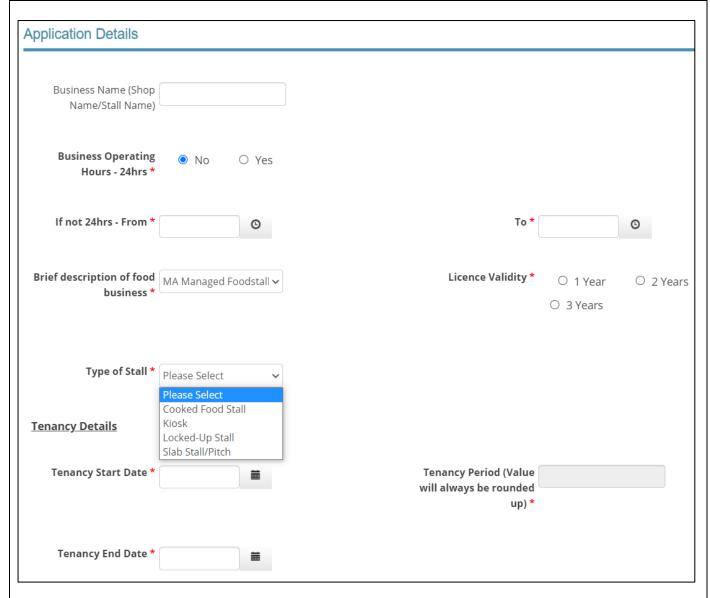
- Business Name (Shop Name)
- Business Operating Hours 24 Hrs (No or Yes)
- If not 24 hours (To specify operating hours)
- Brief Description of food business







Applicable to	Additional Fields
MA Managed Foodstall	Type of Stall
MA Managed Non-Foodstall	Licence Validity
	Tenancy Details (Start and End Dates)





Applicable to Other Eating Establishments School Canteen (Primary, Secondary and Junior College) Application Details Business Name (Shop Name/Stall Name)

