



19 August 2021

## Reminder on Clean Crockery and Trays Requirements

Dear Licensee/Coffeeshop/Food Court/Food Stall Operator,

The COVID-19 pandemic has underscored the importance of good public hygiene and cleanliness standards to prevent the spread of infectious diseases. Through the SG Clean and Clean Tables campaigns, the Singapore Food Agency (SFA) and National Environment Agency (NEA) urge all stakeholders of public dining places to practise good hygiene and maintain a safe and clean dining environment for all.

2 Dining-in has resumed on 10 Aug 2021, and diners at public dining places are reminded to return their dirty trays and crockery, and to clear the table of litter such as used tissues and wet wipes, straws, wrappers, canned drinks, plastic bottles, and food remnants. We seek your cooperation to encourage diners to use the trays and return these trays, together with used crockery, after their meals. This will also lead to faster turnover of tables which will allow more patrons to dine in and hence benefit stallholders too.

3 For dining at hawker centres, NEA is taking an advisory approach in the lead-up to 1 Sep 2021, after which officers will still advise diners to return their dirty trays and crockery and clear their tables of litter. Enforcement action will only be taken against diners who fail to heed our officers' advice. SFA will enforce table littering at coffeeshops and food courts tentatively towards the end of the year.

4 We would like to remind licensees of your responsibility to ensure that food sold to the public is clean and wholesome, and to provide clean crockery and trays, which are free of any food remnants, dirt and grease. SFA can take enforcement actions against licensees if dirty crockery or trays are served to diners.

5 Besides hawker centres, all coffeeshops and food courts should have suitable tray/crockery return facilities as these would allow diners to return their dirty crockery and trays and clear the table of litter. Operators can tap on our Clean Tables Support Scheme<sup>1</sup> for government co-funding support to set up sufficient tray/crockery return facilities at their premises.

6 Your cooperation and support in providing clean crockery and trays would go a long way in ensuring a clean and hygienic environment for diners and safeguard public health for all.

Yours Sincerely,

Dr Abdul Jalil s/o Abdul Kader  
Senior Director  
Joint Operations Division  
Singapore Food Agency

Yours Sincerely,

Mr Fong Peng Keong  
Divisional Director  
Public Health Operational Policy Division  
National Environment Agency

NB: This is a computer-generated letter and no signature is required.

<sup>1</sup> With reference to NEA's [Clean Tables Support Scheme](#) for coffeeshops and food court operators.