30 Mar 2021

Dear F&B licensees

**Launch of Safe-Entry Gateway**

The SafeEntry Gateway (SEGW) is a new SafeEntry Check-in method that facilitates faster check-in at entry points for TraceTogether Token and App users. Users only need to bring the TraceTogether App or Token within 1-25cm of range of the SEGW to detect Bluetooth signals for check-in i.e. tap and go.

Businesses can easily deploy the SEGW by switching on the SEGW feature in the SafeEntry (Business) App or apply for a SEGW Box from the government. The deployment of SEGW is **optional and non-mandatory** for F&B outlets. However, we strongly encourage venues without any Token check-in facility to deploy the SEGW to provide convenience to Token users. Please find the information below to help you get started.

**What is SafeEntry Gateway (SEGW)**

There are two types of SEGWs that you can deploy based on your business needs. Please refer to the table below for specifications.

<table>
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<tr>
<th>SEGW Box</th>
<th>SEGW on SE (Business) App Version 1.1.0</th>
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<td><strong>Equipment requirements</strong></td>
<td><strong>• Additional feature on the existing SE (Business) App</strong></td>
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<td><strong>• Businesses will be able to download or upgrade the App for immediate use</strong></td>
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<td><strong>• Mobile phone or tablet has to have cellular data or be connected to WiFi</strong></td>
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<td>• A device that requires constant power source</td>
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Provision of device
- Government to fund one device (including cellular) per manned public-facing entrance
- Subject to a cap per venue
- Businesses to utilise existing or provision new compatible mobile phone/tablet and cellular data/WiFi

Check-in confirmation
- A green light and “beep” to indicate successful check-in;
- If check-in is unsuccessful, the device will not flash green or beep
- Status of check-in (i.e. “Successful”) will display on the mobile phone/tablet screen

Response time for check-in
- 1-2s

Important things to note

4 The SEGW does not replace existing modes of SafeEntry check-in such as QR codes and scanning of NRIC barcode. Businesses should offer it as an additional mode of check-in, as visitors may not have the TraceTogether App or Token.

5 If you wish to apply for a SEGW Box, please visit the SafeEntry website (safeentry.gov.sg/login) and log in with your SE business account. As F&B outlets with dine-in belong to an identified list of public-facing SE-mandated venue, you may apply for 1 SEGW at no charge.

6 Registration has begun. The guide for application of a SEGW device as well as other information can be found on https://go.gov.sg/gateway-overview.

Yours faithfully

Singapore Food Agency