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Dear F&B licensees

Launch of Safe-Entry Gateway

The SafeEntry Gateway (SEGW) is a new SafeEntry Check-in method that facilitates faster check-in at entry points for TraceTogether Token and App users. Users only need to bring the TraceTogether App or Token within 1-25cm of range of the SEGW to detect Bluetooth signals for check-in i.e. tap and go.

2 Businesses can easily deploy the SEGW by switching on the SEGW feature in the SafeEntry (Business) App or apply for a SEGW Box from the government. The deployment of SEGW is **optional and non-mandatory** for F&B outlets. However, we strongly encourage venues without any Token check-in facility to deploy the SEGW to provide convenience to Token users. Please find the information below to help you get started.

What is SafeEntry Gateway (SEGW)

3 There are two types of SEGWs that you can deploy based on your business needs. Please refer to the table below for specifications.

	SEGW Box	SEGW on SE (Business) App Version 1.1.0
Equipment requirements	<ul style="list-style-type: none"> • A device that requires constant power source • Works with power bank but might have to recharge power bank frequently • Comes with one-year cellular data 	<ul style="list-style-type: none"> • Additional feature on the existing SE (Business) App • Businesses will be able to download or upgrade the App for immediate use • Mobile phone or tablet has to have cellular data <u>or</u> be connected to WiFi

Provision of device	<ul style="list-style-type: none"> Government to fund one device (including cellular) per manned public-facing entrance Subject to a cap per venue 	<ul style="list-style-type: none"> Businesses to utilise existing or provision new compatible mobile phone/tablet and cellular data/WiFi
Check-in confirmation	<p>A green light and “beep” to indicate successful check-in;</p> <p>If check-in is unsuccessful, the device will not flash green or beep</p>	Status of check-in (i.e. “Successful”) will display on the mobile phone/tablet screen
Response time for check-in	1-2s	1-2s

Important things to note

4 The SEGW does not replace existing modes of SafeEntry check-in such as QR codes and scanning of NRIC barcode. Businesses should offer it as an **additional** mode of check-in, as visitors may not have the TraceTogether App or Token.

5 If you wish to apply for a SEGW Box, please visit the SafeEntry website (safeentry.gov.sg/login) and log in with your SE business account. As F&B outlets with dine-in belong to an identified list of public-facing SE-mandated venue, you may apply for 1 SEGW at no charge.

6 Registration has begun. The guide for application of a SEGW device as well as other information can be found on <https://go.gov.sg/gateway-overview>.

Yours faithfully

Singapore Food Agency