



## **MEDIA RELEASE**

### **Suspension of Rasel Catering Singapore Pte Ltd's food business operations**

The Ministry of Health (MOH) and the Singapore Food Agency (SFA) are investigating two incidents of gastroenteritis affecting a total of 284 persons who reported gastroenteritis symptoms after consuming food prepared by Rasel Catering Singapore Pte Ltd between 8 and 16 November 2022. They either sought outpatient treatment, self-medicated, or recovered without treatment. None were hospitalised.

2 In view of the suspected ongoing transmission, SFA has suspended the food business operations of Rasel Catering Singapore Pte Ltd located at 253 Pandan Loop Singapore 128432 with effect from 18 November 2022 until further notice. The licensee is required to clean and sanitise the premises, including equipment and utensils, and dispose all ready-to-eat food and perishable food items.

3 All food handlers working in the premises are required to re-attend and pass the Food Safety Course Level 1 and test negative for foodborne pathogens, before they can resume work as food handlers. The appointed Food Hygiene Officer working at the premises must re-attend and pass the Food Safety Course Level 3 before he/she can resume work as a Food Hygiene Officer.

4 Food safety is a joint responsibility. SFA would like to remind food operators to observe good food and personal hygiene practices at all times. SFA will not hesitate to take firm action against anyone found to be in violation of the Environmental Public Health Act. In the interest of maintaining a high standard of food hygiene at all eating establishments, we would also like to advise members of the public who come across poor hygiene practices in food establishments not to patronise such outlets but to report to SFA via the online feedback form ([www.sfa.gov.sg/feedback](http://www.sfa.gov.sg/feedback)) with details for our follow-up investigations.

**MINISTRY OF HEALTH AND SINGAPORE FOOD AGENCY**

19 November 2022