

QTC FAQs

1. Who must be included in the registration process?
Please register on behalf of all staff in your licensed premise, including sublet food shops, cleaners, and part-time staffs. For administrative staff not working in the premise, they are not required to be placed on a Fast and Easy Testing (FET) regime.
2. My staff does not have a mobile phone, how can he/she register?
A local mobile is required to communicate the appointment details and swab results by SMS. Please use a mobile phone number of someone who is able to relay the appointment message to him/ her. The participant will need to inform the staff at the swab centre of the correct mobile number to use that will reach him/her.
3. I am a sole proprietor and I am the only person working in the F&B business. How can I get onboard the FET?
If you do not have any other staff, kindly participate in the nearest QTC.
4. How do I know when to turn up at the QTC?
You will receive an SMS confirming the appointment date, time and QTC. Please wait for the confirmation SMS before turning up at the QTC.
5. I cannot make it on the appointment day/time.
If you are unable to turn up at the appointed day, please attend **within 1 or 2 days before or after your appointment date**.
6. What will happen at the Quick Test Centre?
Participants will swab themselves using the ART kits under the supervision of staff at the test centre. The process will take 10 – 15 mins. Your test result will be sent to you via SMS.
7. Will there be more QTCs opened?
Yes, more QTCs will be progressively opened. Please check back on the [FET website](#) as we update the locations of QTCs.
8. Can I change from ESSS to QTC?
No. As the ART kits have been reserved and delivered for your use, you will be unable to change to QTCs.
9. Is a swab supervisor required?
For QTC participants, a swab supervisor is not required.

Updated 16 July 2021

10. What are the QTC operational hours?

QTC operating hours are from 10am to 5pm, weekdays only (inclusive of Public Holidays). QTCs at Sportshall will operate an additional half day on Saturdays, from 10 am to 1 pm.