AVA e-Services Guide for Food Import Inspections

Getting Started:

- 1. Company Account
- 2. Singpass Account
- 3. Non-Singpass Account



Accessing e-Services

1) <u>https://ifast.ava.gov.sg/eserviceweb</u>

or

- 2) Through AVA website (<u>www.ava.gov.sg</u>)
 - Access Our Services > e-services > Inspection & Laboratory e-Services



Overview



Applying for a Company Account



Important things to note

- Each company may only apply for 1 Company Account
- If your company has an existing e-Services Company Account, new applications will be rejected automatically
- If you need to reset your password, please refer to our FAQ.





via Account: User Name : Format: NSxxxxxx (e.g. NSabcd1234)
Password : Sign In Forget Password?
New account? Click here

Maintain Company Account:





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AVA	Search G0			
Company Account Application				
Company Account Application	Step 2 of 2			
Company Account Registration (this form may take you up to to minutes to hir up)	Step 2 01 2			
Please read the below instructions before proceed:				
1. Select one (most frequently used) service for first time registration. 2. Inspection Appointment Booking is only applicable for licenced importer.	?			
AVA Service required: *				
Daily/Monthly Statistic Submission				
Abattoir - Slaughter/Temperature of Pig Carcasses, and Poultry - Daily Admission/Condemnation Upload				
Monthly Production of Establishment				
Inspection Appointment Booking				
C Import Inspection of Fresh Fruits Vegetables				
C Import Inspection of Meat & Fish				
Import Inspection of Plants				
Import Inspection of processed food				
Import/Export inspection of Dragon Fish				
Laboratory Test & Health Certificate Application				
Testing of Animal Pathogens & Veterinary Biologics				
Plant Health Diagnosis Services				
Food Testing and Export Health Certification (Veterinary Health Certificate for Meat, Fish & Dairy Products) Pre-Application Consultation				
Consultation on Processing Plant, Abattoir, Slaughterhouse, Cold store				
	Submit Back			
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Company Account App	Company Account Application							
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Application No	G09083120-0231H							
Company Ref No	199802064E							
Company Name	FOODPLEX TRADING PTE LTD							
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Notification of New Company Account

[AVA-iFAST] – Company Account Application Status – Approved

iFAST@ava.sg

To: Alex Lee

Dear Alex Lee,

Welcome to iFAST eServices.

Your application for iFAST eServices has been approved. The application details are as follows:

Application No: G09083120-0231H Company Name: FOODPLEX TRADING PTD LTD

To administer your account, please visit: https://app.ifast.ava.gov.sg/EServiceWeb/Login.aspx.

Please login using the following:

User Name: 199802064E Password: K@\$N*4q.

The password could be changed after you login.

Should you have any queries, please contact the following AVA administrator(s) for clarification:

(1) <Name of Officer> Email: xxxx@ava.gov.sg AVA

Thank you.

Maintaining your Company Account







Agri-Food & Veterinary



Feedback Authority of Singapore Contact Info A Go Search Welcome to Inspection & Laboratory e-Services, Mr Alex Lee. Your last logon was 01-Sep-2009 21:06:18. Logout Change Company Account Password Company ID G09083120-0231H Current Password * New Password * Re-enter New Password * Back Next Privacy Statement | Terms of Use | Rate our Site © 2008 Government

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AVA				Search
Welcome to Inspection & Laborato	ory e-Services, Mdm Contac	t Person Name of S1261730	E. Your last logon was 10-Feb-2014 15:51:1	8. Logout
Maintain Company Account				
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Email Address *	abc@xyz.com			
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Premises Code	SGSP04M0001	Refresh		
Premises Name	LEE SAY POULTRY IN	DUSTRIAL		
Authorised Users	The following users will b	be able to enquire inspectior	n/lab results and make online payments on b	ehalf of the company.
	SingPass User(s)	View Result	Non SingPass User(s)	View Result
		Add		Add
			Authorised Non SingPass User(s)	Able to view Inspection Result
			NSVATTI01	
			NSTESTER3	
				Save Reset

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Login using SingPass Account





Welcome to Inspection & Laboratory e-Services







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Welcome

to SingPass Authentication Service



If you encounter any problems with this page, please contact CrimsonLogic SingPass Helpdesk at 68877377 or via <u>email</u>. You may also give us your comments by using this <u>feedback</u> form

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Creating non-SingPass Account (For non-SingPass holders)





Welcome to Inspection & Laboratory e-Services

via SingPass:	Sign In
via Account:	User Name : Format: NSxxxxxxx (e.g. NSabcd1234) Password :
	Sign In Forget Password? New account? Click here
Maintain Company	Account:
	Password :
	Sign In Forget Password? New account? Click here
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Agri-Food & Veterinary Authority of Singapore



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Create Non SingPass Account							
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